## Regarding patient visitation

From April 17<sup>th</sup> (Mon.) the visitation procedure will change.

Visitation will be allowed for private rooms and wards upon reservation.

We request that you take note of the following when making a reservation for patient visitation.

• Reservation is required for patient visitation.

Please call the ward staff station (either directly or call 0853-23-2111) and make a reservation before you visit the hospital.

Calls for making reservations can be made from 9:00-16:00.

• <u>Visiting Hours are from 14:00-19:00 every day (reception closes at 18:30).</u>

Each patient is allowed up to two visitors once a day for 15 min.

• For visitation, you must go to the reception counter.

After arriving at the hospital, please go to the reception counter on the first floor of Ward C and fill out the reception slip.

Please understand that we cannot accommodate you should you arrive without reservation or outside of reception hours.

## Visitation is permitted under the following conditions:

- 1. On visitation day, you are not unwell.
- 2. On visitation day, none of the patient's family members are infected with Coronavirus.

## When visiting, please adhere to the following:

- Please understand that the visiting time is 15 minutes and takes place inside the patient's room. (You cannot have visiting time in the cafeteria or lounge).
- Please avoid visiting under-18 patients.
- Please use hand sanitizer when entering and leaving the rooms and hospital buildings.
- Please wear a mask at all times.
- Please do not eat or drink during the visitation.
- Please call the ward staff station if within a week of the visitation you develop Covid-like symptoms or become infected.

Shimane University Hospital Hospital Director, Hiroaki Shina.